

**PARISH COMMUNICATION SURVEY FOR 2016-2017**

Each year we ask all Harborough Parishes to complete our Parish Communication Survey. If you could please complete this and return before **10th March 2017**, that would be greatly appreciated.

**YOUR PARISH**:………………………………………………………………………………………………………

**COMPLETED BY**:……………………………………………………………………………………………………….

1. **How do you rate general communication from HDC over this last year?** (please tick one box)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

1. **To what degree, on a scale of one to ten, do you feel that Harborough District Council keeps you informed about matters of Parish Interest, in general** (please tick one box)

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1  Extremely badly | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10  Extremely Well |
|  |  |  |  |  |  |  |  |  |  |

1. **To what degree do you rate your general working relationship with the District Council?** (please tick one box)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

1. **How do you rate your liaison with each of the following HDC Officers/areas:**
   1. **Parish Liaison**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

* 1. **Planning**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

* 1. **Finance**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

* 1. **Customer Services**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

* 1. **Elections and Electoral Registration**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

**g. Waste and Street Cleansing**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Very Poor | Poor | Satisfactory | Good | Excellent |
|  |  |  |  |  |

**h. Enforcement** (please give a scoring for each area of enforcement)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Poor | Poor | Satisfactory | Good | Excellent |
| Planning Enforcement |  |  |  |  |  |
| Dog Fouling |  |  |  |  |  |
| Fly Tipping |  |  |  |  |  |
| Car Parking |  |  |  |  |  |
| Antisocial Behaviour |  |  |  |  |  |
| Noise |  |  |  |  |  |
| Graffiti |  |  |  |  |  |
| Bonfires/Pollution |  |  |  |  |  |

**5. Development Management:**

**Does the Parish Council want to continue to receive a paper copy of the planning application site notice?** (please tick one box)

|  |  |
| --- | --- |
| Yes | No |
|  |  |

**Does the Parish Council want to continue to receive paper copies of plans and information in connection with planning applications**? (please tick one box)

|  |  |
| --- | --- |
| Yes | No |
|  |  |

1. **Please tell us how HDC Officers can continue to improve our working relationship with parishes?**

…………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………..

……………………………………………………………………………………………………………………………

1. **How do you rate the Harborough District Council website (**[**www.harborough.gov.uk**](http://www.harborough.gov.uk)**) with regards to enabling you to find out information for your Parish Meetings/Councillors/ Residents?** (please tick one box)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Not as Good | No Change | Satisfactory | Much Better | Excellent |
|  |  |  |  |  |

1. **The Council has recently introduced an electronic newsletter for all residents which will be published at least four times a year. This is automatically emailed to all parishes on our database from the Council’s Communications Team. How often do you read this?** (please tick one box)

|  |  |  |  |
| --- | --- | --- | --- |
| Never | Rarely | Occasionally | All the time |
|  |  |  |  |

1. **A number of parishes have reported that, despite the initial inertia associated with introducing Social Media as a communication tool for their parish, once in place, it has proved invaluable. The District Council uses** [Twitter](https://twitter.com/harboroughdc)**,** [Facebook](https://www.facebook.com/harborough.council/) **and** [LinkedIn](https://www.linkedin.com/company/harborough-district-council) **daily to share news.**
2. **Would your parish be interested in being offered support to enable you to introduce social media as a Parish Communication Tool?** (please tick one box)

|  |  |  |  |
| --- | --- | --- | --- |
| No | Maybe | Yes | Already use it |
|  |  |  |  |

**Thank you for taking the time to complete our survey**

*Please return electronically to* [*n.hankin@harborough.gov.uk*](mailto:n.hankin@harborough.gov.uk) *or by mail to Nada Hankin, Harborough District Council, Adam and Eve Street, Market Harborough, Leicestershire, LE16 7AG.*