



## **Community Emergency Plan**

### **THE PURPOSE OF TUR LANGTON EMERGENCY PLAN**

**A plan has been designed by your Parish Council to help organise support for our community in the event of an emergency.**

**In the event of an emergency your first contact is 999**

Make sure you are not in any danger. After this gather as much information as you can about what has happened. If you call 999 they will ask you for details of what has happened, where, when and who is involved. Give YOUR contact details to the Emergency Services so they can call you back. Ring them again if the situation changes significantly.

Like yourself your neighbours may need reassuring that the emergency is being dealt with and that professional and skilled people are responding. In this situation, what people need most is reliable, clear and concise information.

Our Community Emergency Plan identifies how we, as a community, can complement the emergency services in the event of an emergency. With that, if you feel you are aware of a community emergency, such as a localised flood, power cut, icy roads preventing use of certain walkways/roads, please call one of the following: Cllr Tessa Bladon on 07549271986, Cllr Paul Officer on 07887954757, Cllr Clare Staveley on 07891788059, or Cllr James Anderson on 07557801580 and all being well someone will be able to contact you soon after.

### **REMEMBER VULNERABLE PEOPLE**


Think about the most vulnerable people who may need specific help and support in an emergency. It is more likely that elderly people or vulnerable people will need extra support.


**Be a good neighbour and knock on their door.**


**Your Parish Council have identified The Crown Public House, Main Street as an Emergency Centre should one be required.**


## WARNINGS

In the event of bad weather events, there are various places you can get information:

	<b>Meteorological Office</b>
	Weather alerts and warnings will be issued at <a href="http://www.metoffice.gov.uk/">http://www.metoffice.gov.uk/</a> OR sign up on the website to receive local updates direct to your phone/email.

	<b>Environment Agency</b>
	Flood warnings will be issued here. <a href="https://www.gov.uk/government/organisations/environment-agency">https://www.gov.uk/government/organisations/environment-agency</a>

	<b>Harborough District Council</b>
	What to do in an Emergency: <a href="http://www.harborough.gov.uk/info/200039/emergencies/261/emergency_planning">http://www.harborough.gov.uk/info/200039/emergencies/261/emergency_planning</a> Follow the Council on Twitter at <a href="#">HarboroughDC</a>

	<b>Leicestershire and Rutland Resilience Forum (LRF)</b>
	Advice will be available on the website: <a href="http://www.localresilienceforum.org.uk/">http://www.localresilienceforum.org.uk/</a>

	<b>Local Radio</b>
	Harborough FM <a href="http://www.harboroughfm.co.uk/">http://www.harboroughfm.co.uk/</a> Follow them on Twitter at <a href="#">HFM news</a>

## USEFUL TELEPHONE NUMBERS

<b>Harborough District Council</b>	<b>01858 828282</b>
<b>Gas - National Grid</b>	<b>0800 111 999</b>
<b>Electricity- Western Power</b>	<b>0800 056 8090</b>
<b>County Council Highways</b>	<b>0116 305 0001</b>
<b>Environment Agency Incident Hotline</b>	<b>0845 988 1188 0800 807 060</b>
<b>NHS Direct 24 hr Helpline</b>	<b>111</b>
<b>Severn-Trent Water</b>	<b>0800 783 4444</b>
<b>Anglian Water</b>	<b>0800 711 8811</b>

Description	Name and address	Contact details
Police	Leicestershire Police Headquarters, St. Johns, Enderby, Leicester, Leicestershire, LE19 2BX	Emergency 999 Non-emergency 101
Fire	Leicestershire Fire and Rescue, 12 Geoff Monk Way, Birstall	Emergency 999 Non-emergency 0116 210 5555
Ambulance Service	East Midlands Ambulance Service NHS Trust Trust Headquarters 1 Horizon Place, Mellors Way Nottingham Business Park, Nottingham. NG8 6PY	Emergency 999
Local Authority Emergency Planners	Resilience Partnership 1 Romulus Court Meridian East Leicester LE19 1YG	0116 305 6101 (office hours) 07786198283 (Duty Officer for out of hours or if no response to landline)
Local Authority	Harborough District Council Adam and Eve St Market Harborough LE16 7AG	01858 828282
Gas Supply	Cadent Gas, Brick Kiln Street - Hinckley Leicestershire LE10 0NA	Emergency - 0800 111 999 Non-emergency – <b>0800 389 8000</b>

Electricity	Western Power Distribution, Pegasus Business Park, Herald Way, Castle Donnington, Derby DE74 2TU	Emergency 0800 6783 105 Non-Emergency 0800 096 3080 105 <a href="http://www.powercut105.com/">www.powercut105.com/</a>
Severn Trent Water	Severn Trent Water, Anstey Lane, Leicester LE7 7GU	Emergency 0800 783 4444 <a href="https://www.stwater.co.uk/in-my-area/check-my-area/">https://www.stwater.co.uk/in-my-area/check-my-area/</a>  As last resort: Contact the Resilience Partnership Team if the outage becomes prolonged and no response or information has been received. As they are only a small team and calls are monitored by their Duty Officer if out of hours, it is requested that this advice isn't generally circulated and is restricted to members of the Emergency Response Team only.
Anglian Water	Lancaster House, Lancaster Way Ermine Business Park, Huntingdon Cambridgeshire , PE29 6XU	Emergency 0800 771 881 <a href="https://inyourarea.digdat.co.uk/AnglianWater">https://inyourarea.digdat.co.uk/AnglianWater</a>
Roads Leicestershire County Council Highways	Leicestershire County Council, County Hall, Leicester Road, Glenfield, Leicester LE3 8RA	0116 3050001 0116 2323232 <a href="http://www.leicestershire.gov.uk/roads-and-travel">www.leicestershire.gov.uk/roads-and-travel</a>
Flooding Environment Agency	Lady Bay Bridge, West Bridgford, Nottingham NG2 5FA	Incident Hotline 0800 80 70 60 General Enquiries 03708 506 506 Floodline 0345 988 1188
Met Office	Met Office, FitzRoy Road, Exeter, Devon EX1 3PB	0370 900 0100 <a href="https://www.metoffice.gov.uk/">https://www.metoffice.gov.uk/</a>  <a href="https://www.metoffice.gov.uk/weather/warnings-and-advice/uk-warnings">https://www.metoffice.gov.uk/weather/warnings-and-advice/uk-warnings</a>

GP Surgery	<p>South Leicestershire Medical Group</p> <p>Market Harborough Medical Centre</p>	<p>Kibworth Medical Centre, Smeeton Road, Kibworth. LE8 0LG. 0116 279 3308</p> <p>Old School Surgery, 2a, Station Street, Kibworth, LE8 0LN. 0116 279 2422</p> <p>Fleckney Medical Centre, High Street, Fleckney. LE8 8AJ. 0116 240 3139</p> <p>Fleckney Duck Pond Surgery, 6a High Street, Fleckney. LE8 8AJ. 0116 240 4462</p> <p>2 Shires Medical Centre, Market Harborough, Torch Way, Market Harborough. LE16 9HL. 01858 434 523</p> <p>Great Glen Surgery, 24a Main Street, Great Glen. LE8 9GG. 0116 259 2353</p> <p>67, Coventry Road, Market Harborough. LE16 9BX. 01858 464242</p>
Schools / colleges	<p>Church Langton Primary School</p> <p>Kibworth Mead Academy</p> <p>Welland Park Academy</p> <p>Robert Smyth Academy</p>	<p>01858 545237</p> <p>0116 279 2238</p> <p>01858 464 795</p> <p>01858 440770</p>
Radio stations	<p>Harborough FM</p> <p>BBC Radio Leicester</p>	<p>01858 464666</p> <p>0808 100 1049</p>
Newspaper publisher	<p>Leicester Mercury</p> <p>Harborough Mail</p>	<p>0116 2512 512</p> <p>01926 457737</p>
Trees (fallen over / in roads)	<p>Leicestershire County Council, County Hall, Leicester Road, Glenfield, Leicester LE3 8RA</p>	<p>0116 3050001 - for imminent risk</p> <p><a href="https://www.leicestershire.gov.uk/roads-and-travel/road-maintenance/report-a-road-problem">https://www.leicestershire.gov.uk/roads-and-travel/road-maintenance/report-a-road-problem</a></p> <p>For minor issues</p>